



The Wilds Lodge

Mpame (Transkei Wild Coast)

GENERAL POLICY

Check-in & Check-out times

1. Check-in is anytime between **12:30 pm and 04:00 pm**.
 - Prior notice for check-in outside these hours is essential.
2. Check-out: By **10:00 am**.
3. Return keys to lodge staff before departure.
4. Tipping our helpers for good service is appreciated.

Licenses & Permits

1. Recreational fishing requires a valid license and compliance with regulations on season dates, fish sizes, and bag limits.
2. Crayfish fishing must be specified in your license application and follow regulations.
3. The Department of Forestry, Fisheries, and the Environment has implemented legislation prohibiting recreational fishing with motorized equipment under the Marine Living Resources Act of 1998 (Act No. 18 of 1998) ('MLRA').
 - This legislation implies that using motorised devices, including but not limited to bait-carrying drones, remote-controlled boats, and other remotely operated vehicles, as well as motorised electric reels for fishing, is illegal, and failure to comply with these regulations may lead to legal consequences.
4. Driving on beaches or unauthorised roads without a permit is prohibited. The allocated permits permit to drive the designated service roads **shown on the (permit) map**, and non-compliance can result in heavy penalties imposed by authorities.
 - To learn more about applying for a permit, visit our 'downloads' tab. If you need assistance completing your application, contact our admin office at (admin@thewilds.co.za).
5. The governing recreational fishing regulations aim to limit its cumulative impact, ensuring it remains sustainable and ethical, and has minimal adverse effects on our aquatic environment.
 - **Please note that The Wilds encourages and supports responsible fishing and adherence to all applicable fishing regulations.**

General

1. The lodge is not pet-friendly.
2. **Smoking** inside the units is prohibited.
3. Refer to the rates section on our website or email admin@thewilds.co.za for details.
4. Lodge servicing hours: 08:00 am to 05:00 pm.
 - Aside from keeping the lodge clean and tidy, our lodge helper (Elizabeth) is excellent at making fat cakes/bread when required. **She is also fantastic at preparing breakfasts, but prior arrangements are necessary.**
 - Additional services (e.g., dinner and laundry) incur extra fees.
5. Follow posted signs inside and outside the lodge for your safety and well-being.
6. Refrain from starting fires during windy conditions.
7. Extinguish fires properly after use.



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8. Please be mindful that the lodge uses a septic tank, a sensitive system easily blocked by non-biodegradable items, such as sanitary napkins, tampons, disposable nappies, and similar products.
9. Use **water sparingly** due to scarcity.
10. The showers and all taps source water from rain tanks.
11. Please bring bottled water to drink.
12. As a sign of respect to our neighbours, please keep **noise levels to acceptable norms, particularly at night**. Sound tends to travel much further in this type of setting.
13. Given the rural environment, livestock is plentiful and tends to wander onto the property. If a nuisance, please have our helper usher them out for you.
14. **Only service staff and patrons are allowed on the property. Ask our service staff for the designated waiting area for gillies.**
15. Service staff will also assist with any **trespassing issues and are required to enforce the lodge rules/policies**.
16. We are always looking to improve our facilities, so please email the admin office with any **suggestions**.
17. **We welcome any pictures** of your stay that we can post on our website/Facebook page and add to our picture frames at the lodge. Please email them to (admin@thewilds.co.za).
18. Our final policy is for our patrons to **relax**, have **fun and enjoy** this beautiful place, leaving refreshed and satisfied and looking forward to your next visit.

Disclaimer & Indemnity:

1. It is an express condition of entering or residing at The Wilds that:
 - This indemnity applies to and binds all patrons and visitors at the lodge.
 - The person making the booking will notify all patrons in their party of the contents of this document, informing them that the indemnity binds them to the provisions contained herein.
2. All patrons/visitors entering or residing at the property do so at their own risk. Right of Admission is reserved.
3. The Wilds Lodge, its owners, employees, agents, subcontractors, and instructors are not liable for any death, injury, illness, loss, or damages sustained by any person, including incidents arising from any act or omission, whether supervised or not, and from using any part of the property or its facilities.
4. Patrons/visitors must take note of the following:
 - **Fire and Gas Appliances:** The Wilds Lodge has open fire pits, outdoor braai areas, and gas-operated appliances. Patrons/visitors use these facilities at their own risk, and children must always be under responsible adult supervision. Any damages from unattended fires or hot coals will be at the patrons' expense.
 - **Ocean Proximity:** The Wilds Lodge is near the ocean with no lifeguards on duty. Entering the sea is at patrons' own risk, and children must always be supervised by an adult.
5. The Wilds makes no warranties or guarantees regarding the property's services and facilities, except as specified in the agreement between the parties.
6. A copy of the Lodge Policy document is available on our website (www.thewilds.co.za) for review by the person making the booking and their party members. We also email a copy to the booking person, which must be shared with and read by all group members before occupancy.
 - Patrons must communicate any indemnity and disclaimer queries in writing before occupancy. If none are received, it is understood that the booking person has read, understands, and agrees to the Terms and Conditions and lodge rules, and has informed the rest of the party members.